

EAST LOWNDES WATER ASSOCIATION

HOW TO READ YOUR UTILITY BILL

Below is a sample Utility Bill and explanations of the bill features.

TIPS: * Always include the bottom portion of the statement and use the enclosed return envelope.

* Always write your Account Number or Customer Number on your Check or Money Order.

* Consider other payment options such as Online Payments or Bank Draft.

* Allow sufficient time for postal delivery.

* If paying via bank draft, your bill will state, "Will be paid by bank"

* If paying at the office bring the entire bill with you.

Customer Information
Cust Number, Account number, service period, days in billing cycle.

Company Information
Customer service contact, phone number, office hours, and address.

Information on each service.
Information on your specific services, readings, and charges for each service and any previous past-due amount.

Amount to Pay
Amount due for all services and amount due after the due date.

Account History

Important Information

Payment Stub
Mail with payment

Payment Info
Please write your customer number or account number on your payment. Bring entire bill if paying in person.

Return Address
Must appear in the return envelope window.

East Lowndes Water Association
1325 RIDGE ROAD
(662) 328-1065
P.O. BOX 9190
Office Hours: 8:00 a.m. - 4:30 p.m. Monday - Friday
COLUMBUS, MS 39705-0023

CUSTOMER NUMBER	ACCOUNT NUMBER	SERVICE PERIOD	PREVIOUS READING	PRESENT READING	USAGE	DAYS	AMOUNT DUE
123456	1010040	10/03/2014 - 11/02/2014	2265	2297	32	30	14.40

WATER SRVC

WILL BE PAID BY BANK

TOTAL DUE NOW
DUE DATE: 11/20/2014 | BILL IS DELINQUENT AFTER DUE DATE

AFTER DUE DATE PAY \$15.84

Your Water Use Over the Last 13 Months

PERIOD	DAYS	GAL USED x100	DAILY AVG. GAL. x100
CURRENT MONTH	30	32	1.10
LAST MONTH	34	32	0.94
YEAR AGO	0	32	0.00

TO REPORT WATER OUTAGE OR EMERGENCY AFTER HOURS
662-327-1651

OUR NIGHT DEPOSITORY IS LOCATED AT THE BUSINESS OFFICE.
1325 RIDGE ROAD.

Automatic Bank Draft is available.

Retain This Copy For Your Records

Please Detach And Return This Portion With Payment

SERVICE ADDRESS	PAST DUE AFTER	PREVIOUS BALANCE
1121 Main Street	11/20/2014	0.00

CUSTOMER NO.	NET AMOUNT DUE	TOTAL DUE IF PAID LATE
1026	14.40	15.84

ACCOUNT NUMBER: 201200-0

East Lowndes Water Association
P.O. BOX 9190
COLUMBUS, MS 39705-0023
Return Service Requested

1121 Main Street
COLUMBUS MS 39702-9799